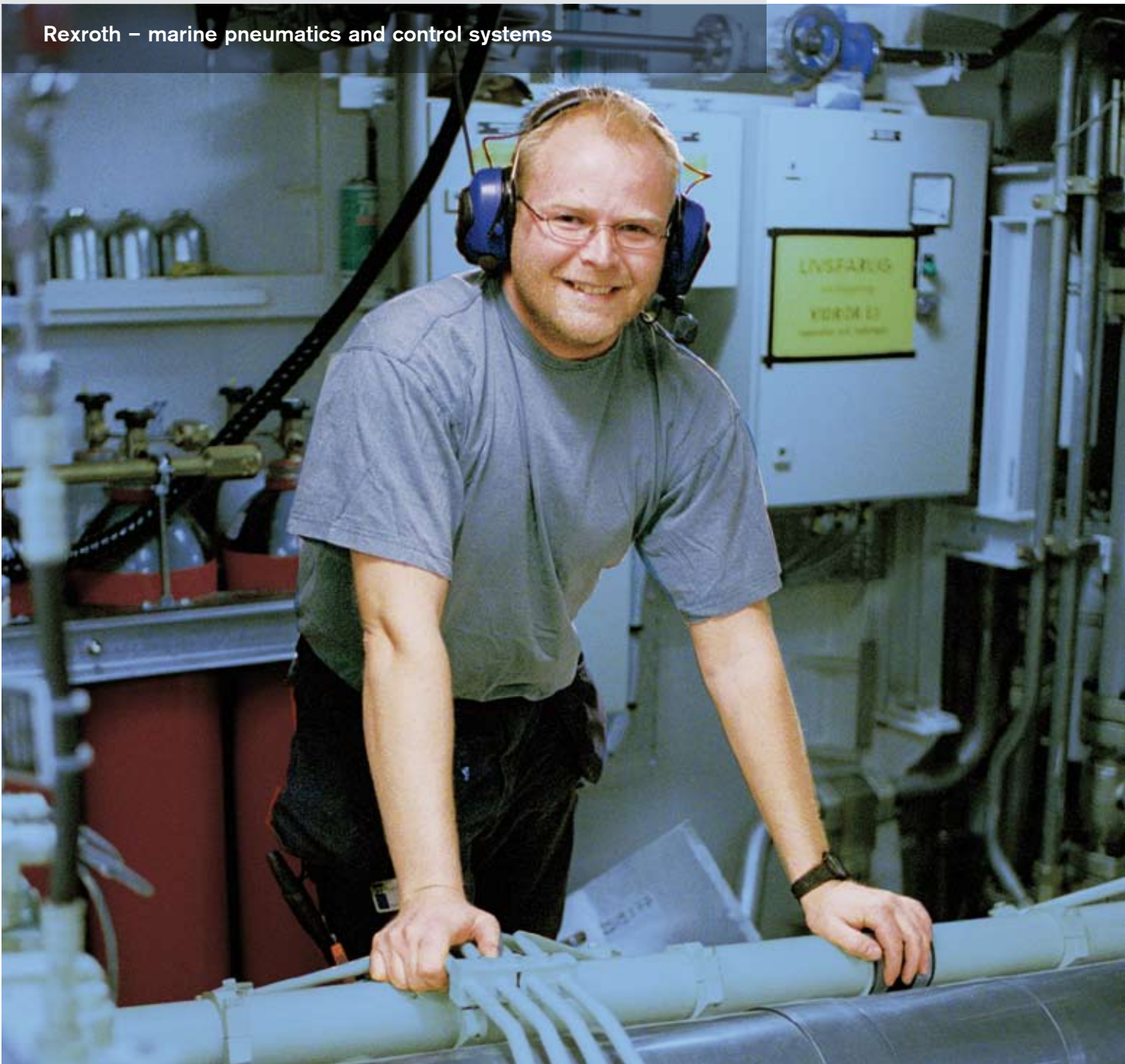


We will not leave you stranded.  
Service for marine technology

Rexroth – marine pneumatics and control systems



## Our service – ensuring that the wind will fill your sails

In the field of marine technology and ship propulsion controls our pneumatic and electronic Marex systems fulfill their tasks reliably every day. Ensuring that this is like that right from the beginning and stays that way Rexroth attaches great importance to being able to give products top-class service.



### Field service – on-the-spot commitment

We are always close-by and quickly on the spot. This also applies to the regular maintenance of our systems offering customers optimum performance and safety. Our service technicians support you in

- commissionings
- optimization of operation behavior
- maintenance
- trouble shooting and error removal
- application problems
- repairs

We can help you to analyze problems, even if disturbances have not been caused by Rexroth system components, but by peripheral electronics or other components.

### Training – competence by transferring know-how

For an effective use of Rexroth components or systems it is essential to know their manifold characteristics and features. For this reason we offer seminars regarding

- products
- project engineering
- commissioning
- operation and
- preservation of operability

Our training programs are suitable for employees, service partners, dealers and customers. They can be held either at your site, at our company or at one of our worldwide spread country units.

### Helpdesk and hotline – support at your side

Our helpdesk gives you competent advice in case of questions regarding marine products and propulsion controls. Your contact partners are experienced service experts who

- support you by phone in case of problems
- organize and accompany on-the-spot service as fast as possible
- care for the processing of repairs
- arrange for the organization and performance of competent trainings
- advise you regarding a cost-effective upgrading of your old ship control

In urgent cases you can also reach us beyond our office times, of course, as well as on weekends and holidays. You can simply leave a message on our answering machine which is forwarded to an on-call service. Our hotline for this case is

 **+49 511 2136-670**

Outside Germany our service network is at your disposal. A list of our service stations can be found on the internet under

[www.boschrexroth.com/marine](http://www.boschrexroth.com/marine)



### Retrofit – modern solutions for old systems

Your ship propulsion system with controls made by WABCO Westinghouse, Mannesmann Rexroth or Rexroth Mecman works safely and reliably. Nevertheless, we recommend you to have old systems updated because

- the components involved are often no longer available today
- the new systems comply with the latest regulations and safety standards
- modern systems can help to save energy
- we offer you cost-effective solutions for the replacement of your old with state-of-the-art technology.

To hedge your bet and continue your way safely with Rexroth controls we offer

- appraisal
- advice
- support for recommissioning
- instruction and training for the operators

for the retrofit.

We would be pleased to submit you a quotation!



### Repairs – factory quality with original spare parts

We repair your components according to standardized factory specifications and quality standards and carry out 100% checks. Our service team ensures you an unbureaucratic processing of your repair order.

- In case of a system standstill we carry out rush repairs within 1-2 working days. Alternatively we can provide you with replacement parts that are as good as new.
- If required we can update your device to state-of-the-art during repair.
- Manufacturer's warranty is granted on every repair.

You can send your defective components to us or bring them back to where they were bought.

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